

**Terms and conditions**

Effective - 02/10/2018

**1. Prices**

- Prices are subject to change without notice.
- Quotations are valid for ten days after quotation date.

**2. Ordering process**

- Orders are placed a week in advanced (six working days), late orders are accepted on terms that we not fully booked.
- Orders placed two days prior collection/delivery are regarded as late and are subject to R 50 late order charge.
- Deposits can be made by the bakery, ATM deposit, cell phone banking and/or online banking.
- Clients are requested to send proof of payment.
- Orders are confirmed with a 50% deposit, a week prior order collection/delivery or any time before then. Balance is payable in advanced or on collection/delivery.
- If a bank in-branch deposit has been made (assisted by a teller), R45 will be added on the client's balance, as this transaction is charged on us by the bank.
- If a deposit is not received, we do not start with the order and the order will be cancelled two days before collection/delivery.
- If a deposit has been received, but the order is cancelled four days before collection/delivery, we will refund the deposit with-in four working days; the deposit is subject to a 10% cancellation charge and bank charges.
- If an order is cancelled three days before collection/delivery, the 50% deposit cannot be refunded, but if the whole order amount was payed, only 50% will be refunded, subject to bank charges.

**3. Delivery service**

- We deliver in the Vaal only.
- Delivery request should be a day in advance and within our operating hours. For Friday and Saturday orders please refer to our Weekend delivery schedule.
- Our delivery fee is R 240 for areas within 30km radius from our main business site.
- We deliver for orders that are R 450 and above.
- Delivery is payable in advance or on delivery.
- If the driver can't get hold of the client on phone and the address can't be found on the navigator, the driver will return with the cake to the bakery.
- It's the client's responsibility to provide the correct physical address. I.e. house number, street name, location and correct contact details.

4. Weekend delivery schedule

Friday		Saturday	
Vanderbijlpark	Three rivers	Sebokeng	Lake side
Bophelong	Meyerton	Evaton	Orange farm
Sharpeville	De Deur	Evaton west	Palm springs
Muvhango	Sasolburg, Zamdela	Evaton north	Boitumelo
Boipatong	Vaalpark	Small farm	Beverley hills
Vereeniging, Waldrift	Arcon park, Unitas park	Golden gardens	Iron side
Rus-er-val	Duncanville	Polokong	Savanna

**Banking details**

Bank: FNB  
 Account holder: Cake Sisters Bakeries  
 Account: 62667771656  
 Branch code: 250610  
 Reference: your name

**Location**

SHOP 6 LADEGAARD HOUSE  
 72 Eric Louw Street  
 Vanderbijlpark C.C  
 Vanderbijlpark  
 1900

**Proof of payment**

E-mail: [accounts@cakesistersbakeries.co.za](mailto:accounts@cakesistersbakeries.co.za)

Send a picture of the deposit slip to the WhatsApp number(s).

Bongani: 073 922 4412

Mamokete: 073 145 9728

Julia: 083 293 2472

**Operating hours**

Monday – Friday: 8am – 5pm  
 Saturday: 8am – 1pm  
 Sunday/public holidays: closed

**Contact details**

Tel: 016 931 0020  
 E-mail: [info@cakesistersbakeries.co.za](mailto:info@cakesistersbakeries.co.za)  
 Website: [www.cakesistersbakeries.co.za](http://www.cakesistersbakeries.co.za)  
 Call/WhatsApp:  
 Bongani: 073 922 4412.....Mamokete: 073 145 9728..... Julia: 083 293 2472